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Intellectual Property Administration  
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PATENT APPLICATION

ATTORNEY DOCKET NO. 200901419-1

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): John Manos

Confirmation No.: 7996

Application No.: 10/615,054

Examiner: Nadja N. Chong Cruz

Filing Date: July 8, 2003

Group Art Unit: 3623

Title: INFORMATION TECHNOLOGY SERVICE REQUEST LEVEL OF SERVICE MONITOR

Mail Stop Appeal Brief - Patents  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

TRANSMITTAL OF REPLY BRIEF

Transmitted herewith is the Reply Brief with respect to the Examiner's Answer mailed on December 9, 2009.

This Reply Brief is being filed pursuant to 37 CFR 1.193(b) within two months of the date of the Examiner's Answer.

(Note: Extensions of time are not allowed under 37 CFR 1.136(a))

(Note: Failure to file a Reply Brief will result in dismissal of the Appeal as to the claims made subject to an expressly stated new ground rejection.)

No fee is required for filing of this Reply Brief.

If any fees are required please charge Deposit Account 08-2025.

Respectfully Submitted

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